**Do you have quality experience in any of the skillsets outlined below? If yes, please identify your years of experience and specifically describe your involvement for each area of expertise.**

1. **Knowledge of NICE InContact and/or NICE CXone (ACD, IVR, Auto Dialer, Omnichannel, WFM, Studio, Interaction Analytics, POCs & Auto Attendant) [5+ years of experience preferred]**
2. **Knowledge of scripting in NICE CXOne Studio [3+ years of experience preferred]**
3. **Ability to program in one or more of the following software languages: C#, C++, Java, JavaScript, Python [4+ years of experience preferred]**

**4. Knowledge of working with a RESTful web service / API [5+ years of experience preferred]**